Information for patients on visiting rules

Dear Patient,

Based on the applicable coronavirus pandemic guidelines, the following rules currently apply: it is possible for people without flu-like symptoms to visit and accompany patients. At the main entrances, you will be asked if you have any COVID-19 symptoms and given a mask. At the moment, only the main entrance at Rämistrasse 100 and the entrance at Frauenklinikstrasse 24, NORD2 building, are open. All other entrances will remain closed until further notice.

Visiting inpatients and visiting rules:

– It is possible to visit patients.
– A general obligation to wear a mask applies.
– Daily visiting hours are from 1 p.m. to 8 p.m.
– Per room, a maximum of two visitors are permitted at the same time.
  Exception: in the Department of Obstetrics, no restrictions apply to children accompanied by an adult.
– The bistros are available to our patients and visitors outside the lunch period.

People accompanying you
One person is allowed to accompany you to your appointment at USZ or during your admission to hospital.

Important notes (obligation to wear a mask and hand hygiene)
The following rules apply for your personal protection and for the protection of other patients and staff:

– Obligation to wear a mask: surgical masks must be worn within the USZ. You will be given one at the entrance.
– Comply with strict hand hygiene rules: wash your hands thoroughly or disinfect them when you are admitted to hospital, and after coming into contact with other people and objects in the public sphere.
– Do not touch your eyes, nose or mouth.

By following these measures, you too can help to prevent COVID-19 from spreading throughout the hospital.

We thank you for your cooperation and adhering to the regulations. If you have any questions, you can contact the nursing team caring for you or the doctors treating you at any time.

University Hospital Zurich